

Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement:

Discrimination is Against the Law

Cayuga Medical Associates (CMA) complies with applicable Federal civil rights laws, including Title VI of the Civil Rights Act of 1964 (45 CFR Part 80); Section 504 of the Rehabilitation Act of 1973 (45 CFR Part 84); Title IX of the Education Amendments of 1972; Age Discrimination Act (45 CFR Part 91); and Section 1557 of the Affordable Care Act (45 CFR Part 92), and does not discriminate on the basis of race, color, national origin, age, disability, or sex. CMA does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

CMA:

- I. Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - A. Qualified sign language interpreters
 - B. Written information in other formats (large print, audio, accessible electronic formats, other formats)

- II. Provides free language services to people whose primary language is not English, such as:
 - A. Qualified interpreters
 - B. Information written in other languages

If you need these services, please let our doctor's office know when scheduling your appointment.

If you believe that CMA has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Director of Practice Operations, Cayuga Medical Associates, 1301 Trumansburg Road, Suite P, Ithaca, NY 14850, Phone: (607) 277-2365, Fax: (607) 277-1415, Email: CMAinfo@cayugamedicalassociates.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Director of Practice Operations is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.